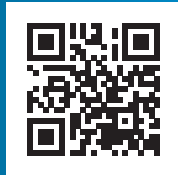


Meyercord Revenue Inc.

A SICPA company 

Get in Touch

info@meyercord.com
www.mytaxstamp.com



Meyercord Tobacco Control Solution Customer Service

43
states

180
jurisdictions

1500
annual customer contacts

The Current Challenge

State budgets are tight, and as a result, procurement professionals often purchase tax stamps as a low-cost commodity. But applying a lowest price technically acceptable methodology introduces risk to the state, because low-cost options are often easier to counterfeit and lack the support needed when states encounter problems or have additional needs.

From analyzing counterfeits to providing training, court testimony, and authentication, state compliance professionals and authorized distributors need a cost-effective, full-service solution to get the most return on their tax stamp investment. Budget stamp printers cannot meet this need. Leaving states with stamps that perform poorly in the field and lack the necessary customer support to resolve problems.

The Ideal Solution

The ideal solution adds value with customer support functions to guide stampers, inspectors, auditors and law enforcement agencies in their respective roles.

Customer service is a key component of Meyercord's tax revenue and compliance solution. Our exceptional customer service support team guides 43 states and over 180 jurisdictions annually. The team is comprised of seasoned customer service representatives with decades of experience who respond to over 1,500 customer contacts annually.

Dedicated Customer Service Team Supports Meyercord Customers



Need stamps fast?

Customer support drives quick and easy order fulfillment.



Need training?

Customer support assigns a training expert to provide virtual and onsite training.



Need stamp authentication?

Customer support provides guidance, authentication devices and training.



Have Counterfeit Stamps?

Customer support initiates forensic analysis.



Need court testimony?

Customer support assigns Meyercord experts to give testimony.



Have questions?

Customer support guides troubleshooting, quality testing, security features, innovations, training and overall contract support.

Customers who have deployed our solutions save resources, time, and effort.

Customer Support

“Lisa [Edmunds] did an excellent job helping us with the reduced risk stamp. We expected three months, and Lisa made it happen in one month. Thank you.”

“Meyercord meets or exceeds expectations for customer service support for this contract. You have been very responsive, timely, and accurate when we purchase stamps or raise questions.”

Meyercord Customer



Tax compliance is not another line of business for Meyercord. It is the only line of business for Meyercord.

Alex Finkel, President
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Meyercord Revenue Inc.

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Your industry leader since 1954.
Tax compliance is our only focus.